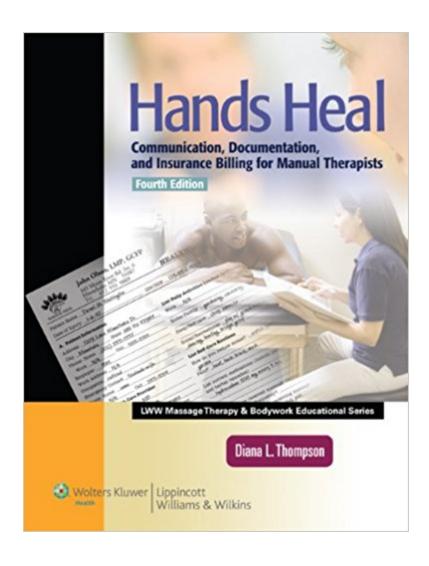


# The book was found

# Hands Heal: Communication, Documentation, And Insurance Billing For Manual Therapists (LWW Massage Therapy And Bodywork Educational Series)





# **Synopsis**

Learn effective communication to become a vital member of the healthcare team! As a part of the health care team, massage therapists need to understand how to effectively communicate, be it with a client, other health care providers, insurance professionals, and members of the legal field, and understand the measurement tools and documentation forms they will encounter as they practice. Hands Heal is the only text that provides crucial guidance on taking client histories, setting functional goals, and documenting treatment outcomes. In this new, updated fourth edition, author Diana Thompson relies on her vast experience as a massage practitioner, research consultant and educator to create a comprehensive resource on communication, insurance billing and case report writing for massage therapy students and practitioners. For practicing massage therapists, these sample forms will be of immediate value in putting concepts into practice.

# **Book Information**

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### Customer Reviews

This book has good information for proper documentation if you want to go through with insurance reimbursement. It has good examples of letters for Dr's and other healthcare professionals. It touches on how to deal with accidents victims and legal issues while treating. It's got lots of ready for use forms in the back of the book, saving me time so I don't have to make up my own! Has contact information for workers compensation and the commissioner of insurance! Love that! Wouldn't know where to start with that if I was searching for it on my own. Great informative book

and will reference it often.

This book is a must for any Manual Therapist planning on stepping into the world of insurance billing, already in it, or for any therapist who wants to learn to professionally document. The Insurance industry, Government(HIPPA), legal profession attorney's/courts are all factors that you must have understanding to make it all work. Diane shows you all this at a level of professionalism and depth that is quite humbling when you consider the years of experience and knowledge that you are being blessed with. The forms are great, the sections on proper notes the right abbreviations, chart codes, terminology take you to a very professional level. I could go on and on but enough said just get the bookLMT96

Good book to review for knowing what documentation you will need.

Not what I expected...I own the original manual and this new edition really didnt have much more in it.Save your money...I wouldnt have purchased it, had I been able to give it the once over.

I've watched this book evolve over a number of versions. Each one gets better and better. Yes, at times Dianna Thompson appears obsessive but on the other hand, that's what makes it great. Recently I was asked to write a detailed case summary that will be used as evidence in a lawsuit for a client I saw over a year ago. My SOAP notes are what saved the day for me. Thanks Diana. This book is essential for anyone working in a therapeutic environment.

I bought this a year ago and STILL use it to this day. Very easy to read and understand, with plenty of examples and pages you can use in your own practice.

It was a through and updated edtion.

I have been out of the loop with insurance work in my massage business. This book is so informative and easy to read and find items. It will be a manual that I will refer to often, and will help in filling out HCFA forms correctly. I am very pleased with the purchase.

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